

## NEW GUIDELINES

Union City has awarded Red River Waste Solutions LP an exclusive contract to collect garbage from all residential and commercial customers that reside in the unincorporated boundaries of the City.

Industrial roll off service are exclusively provided with this new contract.

This contract requires all accounts to use the service provided by Red River.

**Residential Service begins**  
**Monday June 30, 2014.**

## HOLIDAY COLLECTION

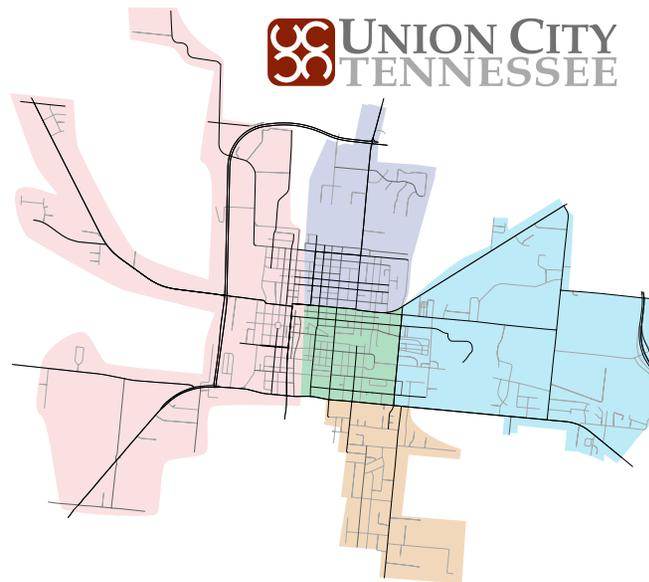
RRWS Offices will be closed in observance of the following holidays:

New Years Day, Independence Day, Thanksgiving Day and Christmas.

**IF YOUR COLLECTION DAYS FALLS ON**  
**A HOLIDAY ABOVE SERVICE SLIDES TO**  
**THE NEXT COLLECTION DAY**  
**Mon to Tues, Tues to Wed ETC....**

## COLLECTION SCHEDULE

Attention Union City —Your new garbage collection schedule is provided below. Residential garbage collection services will be provided Monday through Friday. The color coded boundary map below will tell you what day your garbage will be collected beginning Monday, June 30, 2014.



Day of Week for Pick-Up	Color
MONDAY	Pink
TUESDAY	Blue
WEDNESDAY	Green
THURSDAY	Orange
FRIDAY	Light Blue



## Union City Garbage Collection Guide

[www.rrws.com](http://www.rrws.com)

Office Hours: Mon—Fri, 8:00 am — 5:00 pm

Please Call Union City Administrative  
Offices for Service Inquiries:

**(731) 885-1341**

## RESIDENTIAL

- Residential garbage collection will be provided once per week, on Monday–Friday of each week from 6:00 am to 8:00 pm.
- All garbage must be in bags and properly placed into the 96 gallon carts provided by Red River.
- Roll Carts must be placed curbside by 6:00 am.
- Out of compliance accounts will be tagged with instructions for proper set-out conditions.
- After an account receives three non compliance notifications additional service may be required at an additional cost to the customer.

## 96 GALLON CARTS

- Each active account will be provided one 96 gallon cart.
- Additional carts can be provided by completing a request with City Hall for an additional fee.
- Roll carts must have unobstructed access and be placed within 2 feet of the curb/street with cart handles facing your property (home).
- Roll carts are available to small commercial business, please contract City Hall.
- Roll cart care and cleaning is the responsibility of the customer.
- Cart maintenance is available upon requesting service from City Hall.

## COMMERCIAL

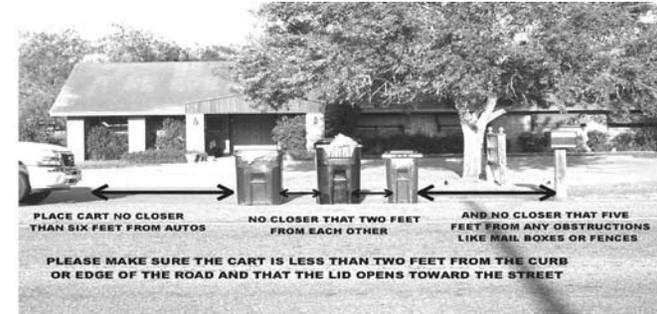
- Commercial garbage collection will be provided to all commercial customers at least once per week.
- Service will be provided as per the existing collection schedule and as currently billed by the City
- Changes can be made to commercial service at any time by contacting City Hall.
- Dumpsters will be provided in sizes based on cubic yards (2, 4, 6 and 8 cubic yards).
- Locking devices for dumpsters are available, please call Red River for a quote.

## INDUSTRIAL

- Industrial garbage and construction material collection will be provided as an on-call or scheduled service by Red River in the City.
- Large roll off dumpsters will be provided in sizes based on cubic yards (20, 30 or 40 cubic yards).
- Compactors are also available for large volume customers.
- Service fees will be comprised of a haul charge, delivery charge, container rental and disposal.
- All service requests for industrial service will be made directly with Red River.

**Please Call Red River for Roll Off Collection  
Service at 731-884-2860**

## CART PLACEMENT



PLACE CART NO CLOSER THAN SIX FEET FROM AUTOS      NO CLOSER THAT TWO FEET FROM EACH OTHER      AND NO CLOSER THAT FIVE FEET FROM ANY OBSTRUCTIONS LIKE MAIL BOXES OR FENCES

PLEASE MAKE SURE THE CART IS LESS THAN TWO FEET FROM THE CURB OR EDGE OF THE ROAD AND THAT THE LID OPENS TOWARD THE STREET

**REMEMBER TO HAVE YOUR CARTS  
AT THE CURB BY 6:00 AM  
RETURN CARTS FROM THE STREET AFTER COLLECTION**

## DUMPSTERS

- Dumpsters will be made of steel with plastic lids.
- Locking devices are available for dumpster to reduce illegal dumping., call Red River.
- Casters (wheels) are available for dumpsters to allow the dumpster to be moved by the customer.
- Extra collection service outside of the normal collection schedule is available for an extra pick-up charge.

**Service starts 6/30/14  
Do Not use your NEW containers  
until the last week in June.. .**